



Hagen's Hi Way Auto Parts
 1526 River Road
 Puyallup, WA 98371
 (253) 845-7020

CORE RETURN FORM

This form MUST accompany ALL core returns

<p>Customer Name: _____</p> <p>Mailing Address: _____ _____ _____</p> <p>Phone: _____</p> <p>Email: _____</p> <p>Original Invoice Number: _____</p> <p>Website Order Number: _____</p>	<p>Core Return Policy</p> <p>A Core is your old part that we must have in exchange when you buy certain new or rebuilt parts. The cores we receive must be rebuildable to our standards to be eligible for a core deposit refund. Unacceptable core returns include and are not limited to; broken or cracked castings, bleeder screws broken in casting, stripped threads, un-drained cylinders, and units that have already been sleeved. If your core is non-rebuildable or incomplete you will be notified that NO core deposit will be refunded. Unacceptable cores will be scrapped after 30 days unless arrangements are made for return shipping.</p> <p>Hydraulic fluids are considered hazardous by many shipping companies and need to be completely drained from your core return. Leakage of hazardous substances could result in fines, penalties, and other claims levied against the shipper by the carrier. Brake fluid will also erase all text that it makes contact with on your return form resulting in delays or LOSS of your core refund. Environmental hazard fees may apply on cores received un-drained. PROTECT YOUR CORE REFUND, PREPARE AND PACKAGE YOUR RETURN PROPERLY!</p> <p>Cores must be returned to us within 30 days, shipping prepaid. Cores shipped C.O.D. will not be accepted. No credit will be issued for non-rebuildable or incomplete cores. Cores returned after the 30 days require a prior authorization number.</p> <p>You may also send us your cores in advance of your purchase if you prefer. Upon receiving your cores, we will determine if they are rebuildable or not. If they are rebuildable cores, we will email you back a redemption code to use during checkout that will negate the core charge for the items received. If the cores are non-rebuildable, the above non-rebuildable policy applies.</p> <p>As with ALL returns, the proper form MUST be filled out correctly with detailed contact information. Return forms MUST be in the same packaging as the items returned. For more information or questions, email ecommerce@hapinc.com or call (253) 845-7020</p>
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Returned Core Part Description	Core Price